LupinePet
GUARANTEED (Even if Chewed)®

Our first priority is your complete satisfaction with your LupinePet.com purchase!

Return & Exchange Form - Within 60 days of your original purchase on LupinePet.com, you may return brand new, unused merchandise for a refund, exchange or store credit. All refunds and credits will be less any shipping charges.
Please note that for the safety of every pet, any item(s) showing signs of use, or not in new condition for any reason, are ineligible for return or exchange. **Items must be in the exact brand new, resalable condition in which you received them.**
Items damaged during normal pet related activities (including chewing!) may be eligible for a replacement under our Guarantee.
Please visit www.lupinepet.com/guarantee for all replacement requests.

Step 1 - Your Information

Original Order # : _____

Name: _____

Address: _____

City & ST: _____

Daytime Phone: _____

E-Mail: _____

Select your choice:

☐ Exchange
☐ Store Credit
☐ Refund to original method of payment

- Items must be received within 60 days of original purchase.
- To be eligible for return or exchange, items must be in the exact brand new condition in which you received them.

Step 2 - Returns

Please list brand new, unused items you are returning for refund or exchange. Please note that you are responsible for return postage.

REASON FOR RETURN	PRODUCT DESCRIPTION	COLOR/DESIGN	SIZE	QTY	PRICE

Step 3 - Exchange Items

Please list items you would like to order. For expedited service, please call us at 800-228-9653 M-F, 9-5 Eastern to process an early exchange.
Exchange orders for LupinePet.com purchases in the USA will ship with FREE standard USPS shipping.

PRODUCT DESCRIPTION	COLOR/DESIGN	SIZE	QTY	PRICE

Step 4 - Payment

If your new order value is greater than your return, please provide payment below. ***Sorry, we DO NOT accept checks or cash.***

☐ VISA ☐ MC ☐ AMEX ☐ DISC

Credit Card #: _____

Exp: _____ /_____ CVC CVV: _____

Print Name: _____

Signature: _____

Comments: _____

_____

_____

Questions? Need Help?
store@lupinepet.com • 800-228-9653
LupinePet.com

Return Address
Cut along the lines, tape to return package & add postage

LupinePet Returns
16 Lupine Lane
Center Conway, NH 03813