

My LupinePet® Step In Harness is made wrong!

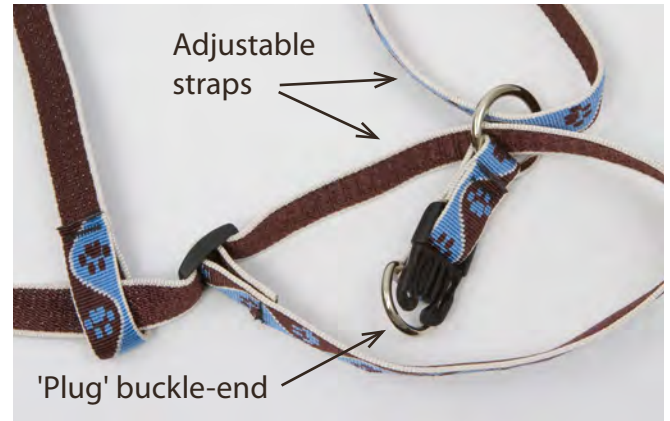
Usually, it has simply become twisted. Try this first:

- **Unbuckle the harness** and lay it flat so that the non-patterned side faces up. If you have a solid color, look for the turned under edges (inset). These are on the inside.

The end with the 'socket' buckle has all three pieces of webbing sewn to the O-ring. **The back of the buckle should be facing up.** The Lupine logo will be on the front.

If this end of your harness looks like this, continue with these instructions. Otherwise, give us a call!

- **The opposite O-ring** has two adjustable straps looped through it and the 'plug' buckle-end stitched to it.



Here's where the 'fix' comes in: With the harness flat on the table, **rotate the 'plug' buckle-piece around the O-ring, passing it through one of the adjustable loops of webbing.**



With a last bit of straightening, it should be fixed!