

# My LupinePet® Step In Harness is twisted!

Usually, it has simply become twisted. Try this first:

- **Unbuckle the harness** and lay it flat so that the non-patterned side faces up. If you have a solid color, look for the turned under edges (inset). These are on the inside.

The end with the 'socket' buckle has all three pieces of webbing sewn to the O-ring. **The back of the buckle should be facing up.** The Lupine logo will be on the front.

If this end of your harness looks like this, continue with these instructions. Otherwise, give us a call!

- **The opposite O-ring** has two adjustable straps looped through it and the 'plug' buckle-end stitched to it.



Here's where the 'fix' comes in:  
With the harness flat on the table, **rotate the 'plug' buckle-piece around the O-ring, passing it through one of the adjustable loops of webbing.**



Stop and take a look at it. With a last bit of straightening, it should be fixed!

If you have any questions, give us a call.  
We're here Mon.-Fri., 9 AM to 5 PM, Eastern.

**1-800-228-9653**

**LupinePet**   
**GUARANTEED** (Even if Chewed)®

You can also reach us via [LupinePet.com](http://LupinePet.com) or  
send an email to [lupine.help@lupinepet.com](mailto:lupine.help@lupinepet.com)  
for a prompt reply!